

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type and outcome of AB 72 Independent Dispute Resolution Process (IDRP) related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was available September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	1 st Quarter 2019	2 nd Quarter 2019	3 rd Quarter 2019	4 th Quarter 2019	Total	Percent
IDRP Applications Submitted	39	12	17	1	2	71	
Type of Service Provided							
Ambulance	2				1	3	4.2%
Anesthesiology	28	11	10	1		50	70.4%
Pathology	5					5	7.0%
Other	4	1	7		1	13	18.3%
IDRP Outcome							
Determination Letter Issued		1		14	7	22	31.0%
Default Determination Letter Issued					1	1	1.4%
Incomplete Application	2		1		1	4	5.6%
Ineligible ⁱ	13	1	2			16	22.5%
No Payment Received					1	1	1.4%
Non-Jurisdictional	5		1			6	8.5%
Withdrawn	17	1	1	1		20	28.2%
Pending at the End of the Period	2	11	23	9	1		1.4%

¹Ineligible applications include those involving contracted providers, Medi-Cal members, non-contracted facilities, and emergency services.